



Provider Enrollment Information Booklet

Welcome!

Thank you for your interest in the Nevada Medicaid and Nevada Check Up program (hereafter referred to as "Nevada Medicaid"). To bill for services rendered to Nevada Medicaid recipients (hereafter referred to as "recipients"), you must enroll with HP Enterprise Services (HPES) as a Nevada Medicaid provider.

If you have any questions about enrollment, please call HPES at (877) 638-3472. When calling, select the prompts for "Nevada Medicaid Provider," then 0 for all other calls, and then 5 for "Provider Enrollment."

Website

Enrollment forms are at http://www.medicaid.nv.gov (select "Provider Enrollment" from the "Providers" menu).

The Provider Enrollment webpage contains required and recommended enrollment documents.

Required Documents

The following documents are **required** for your enrollment in the Nevada Medicaid program:

- Provider Initial Enrollment Application (FA-31C for Individuals or FA-31D for Groups/Facilities) and the Provider Contract, which is attached to the Provider Initial Enrollment Packets
- A copy of all documentation listed on the Enrollment Checklist for your provider type

The following documents are **required** for your re-enrollment in the Nevada Medicaid program:

- Provider Re-Enrollment Application (FA-31A for Individuals or FA-31B for Groups/Facilities) and the Provider Contract, which is attached to the Provider Re-Enrollment Packets
- A copy of all documentation listed on the Enrollment Checklist for your provider type

Recommended Documents

The following documents are **recommended** enrollment documents. You may submit them when you enroll or you can submit them separately, later.

• EDI Enrollment Forms (FA-35, FA-36, FA-37 and FA-39) — To submit electronic claims, you must enroll in our EDI Program. EDI enrollment instructions are online at http://www.medicaid.nv.gov (select "Electronic Claims/EDI" from the "Providers" menu.) If you have any questions, please call our EDI Department at (877) 638-3472. When calling, select the prompts for "Nevada Medicaid Provider," then 0 for all other calls, and then 3 for "Electronic Billing."

Out of State Providers

Urgent/Emergency Services

<u>Providers enrolled with Medicaid in their home state:</u> Nevada Medicaid enrollment is not required. Prior authorization is not required. To receive payment for urgent/emergency services rendered to recipients outside of Nevada borders, submit a <u>signed</u> claim with:

- A copy of your W-9 form
- Proof of Medicaid enrollment in your home state
- Provider's National Provider Identifier (NPI)

<u>Providers not enrolled with Medicaid in their home state:</u> Complete enrollment documents as described for instate providers (see "Required Documents"). Submit these documents with your claim. Prior authorization is not required.

Non-emergency Care

When medical care within Nevada is unavailable for recipients residing near state borders, the contiguous out-of-state physician/clinic is considered the primary provider. All in-state benefits and/or limitations apply.

If your business/practice/facility is in one of the following "catchment areas," submit Nevada Medicaid enrollment documents as described for **in-state** providers (see "Required Documents"). To qualify, the provider must meet all federal requirements, Nevada Medicaid state requirements **and** be a Medicaid provider in the state where services are rendered.

Table E-1: Nevada Medicaid Catchment Areas

Catchment Areas		
State	Cities/Zip Codes	
Arizona	Bullhead City: 86426, 86427, 86429, 86430, 86439, 86442, 86446 Kingman: 86401, 86402, 86411, 86412, 86413, 86437, 86445 Littlefield: 86432	
California	Bishop: 93512, 93514, 93515 Bridgeport: 93517 Davis: 95616, 95617, 95618 Loyalton: 96118 Markleeville: 96120 Needles: 92363 Sacramento: 94203, 94204, 94205, 94206, 94207, 94208, 94209, 94211, 94229, 94230, 94232, 94234, 94235, 94236, 94237, 94239, 94240, 94244, 94245, 94246, 94247, 94248, 94249, 94250, 94252, 94254, 94256, 94257, 94258, 94259, 94261, 94262, 94263, 94267, 94268, 94269, 94271, 94273, 94274, 94277, 94278, 94279, 94280, 94282, 94283, 94284, 94285, 94286, 94287, 94288, 94289, 94290, 94291, 94293, 94294, 94295, 94296, 94297, 94298, 94299, 95811, 95812, 95813, 95814, 95815, 95816, 95817, 95818, 95819, 95820, 95821, 95822, 95823, 95824, 94825, 95826, 95827, 95828, 95829, 95830, 95831, 95832, 95833, 95834, 95835, 95836, 95837, 95838, 95840, 95841, 95842, 95843, 95851, 95852, 95853, 95860, 95864, 95865, 95866, 95867, 95887, 95894, 95899 South Lake Tahoe: 96150, 96151, 96152, 96154, 96155, 96156, 96157, 96158 Susanville: 96127, 96130 Truckee: 96160, 96161, 96162	
Idaho	Boise: 83701, 83702, 83703, 83704, 83705, 83706, 83707, 83708, 83709, 83711, 83712, 83713, 83714, 83715, 83716, 83717, 83719, 83720, 83721, 83722, 83724, 83725, 83726, 83727, 83728, 83729, 83730, 83731, 83732, 83733, 83735, 83756, 83757, 83799 Mountain Home: 83647 Twin Falls: 83301, 83302, 83303	
Utah	Cedar City: 84720, 84721 Enterprise: 84725 Orem: 84057, 84058, 84059, 84097 Provo: 84601, 84602, 84603, 84604, 84605, 84606 Salt Lake City: 84101, 84102, 84103, 84104, 84105, 84106, 84107, 84108, 84109, 84110, 84111, 84112, 84113, 84114, 84115, 84116, 84117, 84118, 84119, 84120, 84121, 84122, 84123, 84124, 84125, 84126, 84127, 84128, 84130, 84131, 84132, 84133, 84134, 84136, 84138, 84139, 84141, 84143, 84144, 84145, 84147, 84148, 84150, 84151, 84152, 84153, 84157, 84158, 84165, 84170, 84171, 84180, 84184, 84189, 84190, 84199 St. George: 84770, 84771, 84790, 84791 Tooele: 84074 Wendover: 84083 West Jordan: 84084	

Mailing Address

Mail your completed enrollment or re-enrollment documents <u>and copies of all documentation listed on the Enrollment Checklist for your provider type</u> to:

HP Enterprise Services Provider Enrollment Unit PO Box 30042 Reno NV 89520-3042

Email Address

Providers may submit their initial and re-enrollment Provider Enrollment Applications through email instead of mailing the paper forms through the U.S. Postal Service. The email address is: nv.providerapps@hp.com.

Please scan the Application, Provider Contract and all supporting documentation, including all of the documents required per the Enrollment Checklists, and attach all items to one email.

Applications received by HPES before 11 a.m. Pacific Time (PT) Monday through Friday will be considered received the same day. Any received after 11 a.m. PT will be logged as received the next business day.

If you send your Application via email, do not mail the paper copy. Email box nv.providerapps@hp.com is intended for Provider Enrollment Applications only. If you have any questions regarding your Application, call HPES customer service at (877) 638-3472 as any questions received through this email box will not be answered. Provider Information Change forms (FA-33) can be faxed to (775) 335-8593.

State Policy

The Division of Health Care Financing and Policy (DHCFP) determines Nevada Medicaid state policy. This policy is contained in the <u>Medicaid Services Manual (MSM)</u>. The MSM is published on the DHCFP website at http://dhcfp.nv.gov. Specific enrollment requirements are located in MSM Chapter 100.

Provider Groups

Nevada Medicaid can pay a group of providers under one NPI. To request this, each individual provider in the group must be enrolled in the Nevada Medicaid program (i.e., submit their own, individual enrollment documents). The **group then submits its own set of enrollment documents** (in addition to the documents submitted by the individual providers). The **group enrollment must attach a list of the individual names and NPIs of all providers** that will be paid under the group. Each provider must sign the attached list to acknowledge participation in the group (signatures on the attached list are not required for group re-enrollment Applications).

Provider groups may be formed for the following provider types:

- Audiologist Group provider type 76
- Dentists Group provider type 22
- Chiropractic Group provider type 36
- Optometrist Group provider type 25
- Physicians Group includes any combination of provider types 20, 24, 72, 74 and 77
- Podiatrist Group provider type 21
- Psychologist Group provider type 26
- Therapist Group provider type 34

Claims for a provider group are submitted on the CMS-1500 claim form (or the electronic equivalent, 837P) with the group's NPI in Field 33a and the servicing provider's NPI in the bottom, white half of Field 24J.

You may **add or remove a group member** by using <u>form FA-33</u>, the "Provider Information Change" form. Any changes to group membership must be reported within five business days.



If you submit claims to Medicare as a Provider Group and you wish for the claims to automatically cross over to Nevada Medicaid, then you must also enroll that same Provider Group with Medicaid.

Frequently Asked Questions (FAQs)

What is the Provider Enrollment Packet?

The **Application and the Provider Contract**. These documents <u>and</u> the documents specified in the checklist for your provider type are required for enrollment.

Which questions are required on the Application?

All questions are required unless otherwise stated with special instructions.

Where do I sign the Application and Contract?

The provider (for an individual practice) or the provider, agent, business owner or managing employee (for a business, facility or provider group) must sign the last page of the Application and Contract.

What if I need more room to answer a question on the Application?

Attach additional sheets if necessary to answer each question completely. Each additional sheet must display the **relevant question number** from the Application.

After Your Enrollment is Submitted

For Applications sent via U.S. Postal Service, HPES digitally images each page and forwards the information into a computer system. If your enrollment documents are incomplete, we mail your Application back to you with a letter requesting you to provide the missing information. Your enrollment cannot be processed until you have sent all of the required documentation. You will be notified via mail after we process your enrollment (in most cases, 2-3 weeks).

Nevada Medicaid Provider Types and Specialties

Nevada Medicaid has defined approximately 60 different medical service types, also referred to as "provider types." The **2-digit provider type numbers are shown in the left column of Table E-2 that follows.**

Some providers provide more than one type of service. You must submit **one complete set of enrollment or re-enrollment documents for each provider type you are enrolling** (i.e., Provider Enrollment or Re-enrollment Packet and documents listed on the relevant Enrollment Checklist for that provider type). For example, if you supply Durable Medical Equipment (provider type 33) as well as pharmaceutical drugs (provider type 28), complete two sets of enrollment documents. The same NPI would be noted on each Application. The difference between the two Applications would be the provider type number and the attachments required per the Enrollment Checklists.

Some provider types require you to identify a 3-digit specialty code on your Application. The 3-digit specialty code is shown next to each bulleted item in Table E-2.

- A specialty is required for provider types 14, 17, 19, 20, 34, 38, 48, 57, 58 and 82. For provider types 14, 17 and 82 only, enter one specialty code per Application. A Provider Enrollment or Re-enrollment Packet must be submitted for <u>each specialty</u> being enrolled.
- To assist in Medicaid tracking, we <u>recommend</u> that provider types 22, 26, 54 and 76 identify a specialty when applicable.

Table E-2: Nevada Medicaid Provider Types and Specialties

Provider Type Number	Description		
10	Outpatient Surgery, Hospital Based		
11	Hospital, Inpatient		
12	Hospital, Outpatient		
13	Psychiatric Hospital, Inpatient		
14	Behavioral Health Outpatient Treatment A specialty code is required on the Application. Output Entity/Agency/Group 300: Qualified Mental Health Professional (QMHP) 301: Qualified Mental Health Associate (QMHA) 302: Qualified Behavioral Aide (QBA) 305: Licensed Clinical Social Worker 306: Licensed Marriage and Family Therapist 307: Clinical Professional Counselor		
16	Intermediate Care Facilities for Mentally Retarded / Public		
17	Special Clinic One or more specialty codes are required on the Application. 166: Family Planning 167: Genetic 171: Methadone 174: Public Health 180: Rural Health Clinic 181: Federally Qualified Health Center 182: Indian Health Programs, Non-Tribal 183: Comprehensive Outpatient Rehabilitation Facilities (CORF) 195: Community Health Clinics – State Health Division 196: Special Children's Clinics 197: TB Clinics 198: HIV		
19	Nursing Facility One or more specialty codes are required on the Application. • 184: Free Standing • 185: Hospital Based • 186: Veterans Facility		

Provider		
Type Number	D	escription
20	Physician, M.D., Osteopath	
	One or more specialty codes are require	ed on the Application.
	• 102: Adolescent/Aerospace	• 130: Occupational Medicine
	Medicine	• 131: Oncology
	• 103: Allergy	• 063: Opthalmology
	• 057: Anesthesiology	• 064: Orthopedic Surgery
	• 104: Bronchoesophagology	• 065: Otolaryngology
	• 105: Burns	• 132: Otology
	• 106: Cardiovascular	• 133: Otorhinolaryngology
	• 107: Cardiovascular Surgery	• 134: Pain Management
	• 108: Chemotherapy	• 066: Pathology
	• 058: Colon/Rectal Surgery	• 136: Pediatric Intensive Care
	• 109: Critical Care	• 135: Pediatric Neurology
	• 059: Dermatology	• 137: Pediatric Opthalmology
	• 110: Diabetes	• 138: Pediatric Surgery
	• 218: Diagnostic Radiology	• 139: Pediatrics
	• 111: Emergency Medicine	• 140: Pediatrics-Allergy
	• 112: Endocrinology	• 141: Pediatrics-Cardiology
	• 053: Family Practice	• 142: Pediatrics-Hematology
	• 113: Forensic Psychiatry	• 143: Pediatrics-Oncology
	• 114: Gastroenterology	• 144: Pediatrics-Pulmonary
	• 056: General Practice	• 145: Perinatal Medicine
	• 073: General Surgery	• 068: Physical Medicine
	• 116: Geriatrics	• 146: Psychiatry
	• 117: Gynecology	• 147: Psychiatry-Child
	• 118: Hand Surgery	• 148: Public Health
	• 119: Head/Neck Surgery	• 149: Pulmonary Diseases
	• 120: Hematology	• 150: Radiation Therapy
	• 121: Immunology	• 072: Radiology
	• 122: Infectious Disease	• 101: Reconstructive Surgery
	• 060: Internal Medicine	• 092: Rehabilitation
	• 123: Laryngology	• 151: Respiratory Diseases
	• 100: Mammography	• 152: Rheumatology
	• 124: Maternal Fetal Medicine	• 159: Rhinology
	• 067: Neonatology	• 153: Sports Medicine
	• 125: Nephrology	• 074: Thoracic Surgery
	• 126: Neurology	• 154: Traumatic Surgery
	• 127: Neuropathology	• 155: Urgent Care
	• 061: Neurosurgery	• 156: Urologic Surgery
	• 128: Nuclear Medicine	• 157: Vascular Surgery
	• 129: Obstetrics	• 158: Vitreoretinal Surgery
	• 062: Obstetrics/Gynecology	
21	Do diataist	
21	Podiatrist	

Provider Type Number	Description
22	Dentist
	One or more specialty codes are recommended on the Application.
	• 078: General Dentistry
	079: Orthodontia
	• 080: Oral Surgery
	• 081: Periodontics
	• 164: Emergency Dentistry
	• 165: Family Dentistry
	170: Maxillofacial Surgery
	172: Maxillofacial Prosthetics
	173: Pediatric Dentistry
	• 175: Prosthodontics
	• 187: Dental Hygienist
	•: Endodontist: On the Application, please write " <i>endodontist</i> " in the
	"Specialty Code" section.
23	Hearing Aid Dispenser & Related Supplies Certified R.N. Practitioner
24	
25 26	Optometrist Psychologist
20	One or more specialty codes are recommended on the Application.
	• 071: Neuropsychology
	160: Adolescent Psychology
	• 161: Child Psychology
	• 162: Clinical Psychology
27	Radiology & Noninvasive Diagnostic Centers
28	Pharmacy
29	Home Health Agency
30	Personal Care Aide - Provider Agency
32	Ambulance, Air or Ground
33	Durable Medical Equipment (DME), Disposable, Prosthetics
34	Therapy One or more specialty codes are required on the Application
	 One or more specialty codes are <u>required</u> on the Application. 027: Physical Therapy
	• 028: Occupational Therapy
	• 029: Speech Pathologist
36	Chiropractor
37	Intravenous Therapy (TPN)
38	Home & Community Based Waiver – Mental Retardation Services
20	One or more specialty codes are <u>required</u> on the Application.
	• 211: Habilitation-Community
	212: Habilitation-Prevocational
	213: Habilitation-Educational
	213: Habilitation Educational 214: Supported Environment
	• 215: Counseling Services
	• 216: Supported Living Services
	- 210. Supported Living Services

Provider Type Number	Description		
39	Adult Day Health Center		
41	Optician, Optical Business		
42	Outpatient Psychiatric Hospital Private, and Community Health Center		
43	Laboratory, Pathology/Clinical		
44	Swing-bed, Acute Hospital		
45	End Stage Renal Disease (ESRD) Facility		
46	Ambulatory Surgical Centers		
47	Indian Health Programs (IHP) and Tribal Clinics		
48	Home and Community Based Waiver for the Frail Elderly		
	One or more specialty codes are <u>required</u> on the Application.		
	039: Homemaker Services		
	• 191: Respite (for individual providers only)		
	• 199: Chore		
	202: Personal Emergency Response System		
	208: Adult Companion Service		
	209: Social Adult Day Care, out of home		
51	Indian Health Program Hospital, Inpatient (Tribal)		
52	Indian Health Program Hospital, Outpatient (Tribal)		
54	Targeted Case Management		
	One or more specialty codes are recommended on the Application.		
	• 237: Severely Mentally Ill		
	• 238: Severely Emotionally Disturbed		
	• 239: Mentally Retarded		
	• 240: Developmentally Disabled		
	• 242: Juvenile Justice		
	• 243: Child Protective Services		
55	Transitional Rehabilitative Center, Outpatient		
56	Medical Rehabilitation and Long Term Acute Care (LTAC) Specialty Hospitals		
57	Elderly in Adult Residential Care Waiver One or more specialty codes are required on the Application. • 048: Assisted Living • 207: Personal Care Service		

Provider	Description		
Type Number	r ·		
58	Waiver for People with Physical Disabilities ("WIN")		
	One or more specialty codes are <u>required</u> on the Application.		
	Specialties that must be performed by an individual provider are:		
	• 191: Respite Care		
	Specialties that must be performed through a provider agency are:		
	039: Homemaker Services		
	048: Assisted Living 200: Environmental Accessibility Adaptations		
	 200: Environmental Accessibility Adaptations 202: Personal Emergency Response System 		
	 202. Fersonal Emergency Response System 204: Home Delivered Meals 		
	 204. Holic Benvered Wears 205: Specialized Medical Equipment /Supplies 		
	• • • • • • • • • • • • • • • • • • • •		
	Specialties that may be performed by an individual provider OR agency are:		
	• 189: Attendant Services		
	• 199: Chore		
59	Home and Community Based Assisted Living Waiver		
60	School Based		
62	Managed Care Organization (MCO)		
63	Residential Treatment Center (RTC)		
64	Hospice		
65	Hospice, Long Term Care		
68	Intermediate Care Facilities for Mentally Retarded / Private		
72	Nurse Anesthetist		
74	Nurse Midwife		
75	Critical Access Hospital (CAH), Inpatient		
76	Audiologist		
	When applicable, a specialty code is recommended on the Application.		
	245: Hearing Aid Dispenser and Related Supplies		
77	Physician's Assistant		
78	Indian Health Program Hospital, Inpatient (Non-Tribal)		
79	Indian Health Program Hospital, Outpatient (Non-Tribal)		
80	IHP Travel (Non-Tribal) Behavioral Health Rehabilitative Treatment		
82	A specialty code is <u>required</u> on the Application.		
	• 000: Entity/Agency/Group		
	• 300: Qualified Mental Health Professional		
	301: Qualified Mental Health Associate		
	 301: Qualified Mental Health Associate 302: Qualified Behavioral Aide 		
	502. Quantica Deliaviotai Alac		
83	Personal Care Aide - Intermediary Service Organization		